

## **CASE STUDY: MILFORD FIRE DEPARTMENT**

### **Smarter Hiring, Stronger Results**

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*“They are a pleasure to work with—not to mention worth their weight in gold for the time you save having someone do it as professionally as they do.”*

*Jeff Luciano, Battalion Chief, Milford Fire Department*

#### **THE CHALLENGE:**

Before using FirefighterApp, Milford Fire Department struggled with:

- Low applicant numbers
- Difficult-to-use paper or PDF applications
- A time-consuming hiring process

They needed a modern, streamlined solution to attract more candidates and simplify the recruitment process.

#### **THE SOLUTION:**

Battalion Chief Jeff Luciano and his team chose FirefighterApp because they needed to:

- Reach more applicants
- Organize applications more effectively

With multiple departments already seeing success on the platform, it was an easy decision. Milford has now been using FirefighterApp for over 2 years.

#### **THE IMPACT:**

Since implementing FirefighterApp, Milford Fire Department has seen measurable improvements:

- ✓ Increased number of applicants
- ✓ Over 20 hours saved each hiring cycle
- ✓ Stronger organization of materials and documentation
- ✓ Better communication with applicants

#### *Their favorite feature?*

*“The ease of having all the information presented in one clear location.”*

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FirefighterApp isn't just a tool—it's a solution. For departments like Milford, it brings professionalism, simplifies recruitment, and saves time.

Ready to save time and hire smarter? Join the departments already making recruitment easier with FirefighterApp.

Get started today at [www.FirefighterApp.com](http://www.FirefighterApp.com) or 203-350-0026 / [info@FirefighterApp.com](mailto:info@FirefighterApp.com)